Using the Respondus LockDown Browser On and Off Campus

What is the Respondus LockDown Browser?
Respondus LockDown Browser (LDB) is a locked browser for taking quizzes & tests in Canvas.
It prevents students from printing, copying, going to another URL, or accessing other applications during an assessment.

More information available on the Holman Library Technology help page: https://libguides.greenriver.edu/technology

*STAFF: If you have problems with LDB please EMAIL Jerry Marshall at JMarshall@greenriver.edu, and copy your supervisor on the email.

Using Respondus LockDown Browser (LDB) in the open labs
LDB is installed on all computers in each of the open labs (Holman Library, Kent and TC).

To start the LockDown Browser:
Click on the LockDown Browser 2 Lab Shortcut Link which is on the Desktop of each computer. This link will open LBD and direct you to Canvas where you will log in and navigate to your quiz. That's all you have to do!

***Important! Open the LockDown Browser on the desktop BEFORE you open Canvas!!!***
**Downloading Respondus LockDown Browser (LDB) to a personal computer**

From within Canvas, click on the quiz that requires LDB.

When you click “take quiz” you will be prompted to download LDB if it is not already installed on your computer.

The answer to any prompt is "Yes" and LDB will download and create a link on your computer desktop. This process of downloading only needs to be done once as LDB will remain on your computer.

Following the installation, simply click the link for LDB from your desktop. LBD will open and direct you to Canvas where you will log in and navigate to your quiz.

**TROUBLESHOOTING**

**Webcams & Microphones**

Some quizzes that require the LDB will also require the use of the **Monitor** setting. In LDB, **Monitor** is referring to the use of a webcam and a microphone along with LDB when taking a test. The computers in the Holman Library and TC computer labs are not equipped with webcams or microphones.

What to do if you need to use the **Monitor** feature to take a quiz:

Monitored quizzes cannot be taken on a lab computer. Instead, you will need to either:

- take the quiz from your own laptop or PC (most laptops have microphones and webcams). *(see instructions for downloading LDB on a personal computer)*
- make arrangements with the **Testing Center** for the quiz to be proctored. This is an arrangement the teacher will have to do prior to the student arriving. If the student arrives without the teacher having made arrangements, then the testing center will direct the student back to their teacher. Please note, The Testing Center does **NOT** have Webcams or Microphones but they can proctor the quiz.

**LDB is requesting Administrator Credentials (username and password)**

Software may not be downloaded and installed on a lab computer. The LDB link in Canvas is for downloading and installing LDB to a personal computer only. Computers in the TC and Holman Library computer labs already have LDB installed. To open LDB in the lab, use the link on the desktop **BEFORE** you open Canvas.